



LASSEN COMMUNITY COLLEGE

Department: Distance Education

(Review Date: June 2022)

Indicate, by number, the Strategic Goal(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

Strategic Goal	AUO	ASSESSMENT MEASURE /TARGET
1, 2	Faculty will respond to student inquires (emails predominately) within 72 hours.	<p>Measure: During normal faculty evaluations, for online classes, determine response time to student inquires. Response times may be verified in a variety of ways such as listed on the course syllabus, explained in a self-evaluation, or discussed during a faculty evaluation session.</p> <p>Target: 70% or higher</p> <p>Baseline: Academic Year 2020-2021</p> <p>AUO Data Source: List stored on PDrive</p>
1, 2, 4	Increase number of faculty members trained as Peer Online Course Review (POCR) process developed by California Virtual College – Online Education Institute (CVC-OEI).	<p>Measure: Number of faculty who complete POCR training.</p> <p>Target: Additional four faculty will complete the POCR training per NIPR cycle.</p> <p>Baseline: Academic Year 2020-2021: 8 faculty members competed POCR training</p> <p>AUO Data Source: List stored on the PDrive</p>