timelycare

Timelycare for Cougars

What is TimelyCare?

Access to 24/7 medical and mental health support for all Lassen Community College students.

Who can use TimelyCare?

Any enrolled Lassen Community College student can use TimelyCare.

What services are available?

24/7 Medical visits, TalkNow visits (24/7 mental health support), Scheduled Counseling visits (12 per year) and Basic Needs support are available at no cost.

How do I log in?

Go to **timelycare.com/lassencollege** and follow the prompts.

**Mobile users will be directed to download the TimelyCare app.*

What can I be treated for?

Our physicians and counselors can treat/discuss a wide range of common conditions, and after talking to you, will decide on the best course of treatment.

Some common presenting issues are: cold, sinus infection, influenza (flu), stress and anxiety, relationships and depression.

How much does a visit cost?

There is no cost to enrolled Lassen Community College students.

I already have insurance and a primary provider, how does TimelyCare benefit me?

With TimelyCare, you will have free, 24/7 access to doctors and counselors from anywhere in the United States, so you'll never have to spend time or money looking for resources when you're away from home or campus.

Can I get a prescription?

Yes, if the provider deems it clinically appropriate.

Visit **timelycare.com/lassencollege** for additional information.