

Department: TRIO Student Support Services (Review Date: May 2022)

Indicate, by number, the Strategic Goal(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

Strategic Goal	AUO	ASSESSMENT MEASURE /TARGET
2, 3, 4	TRIO Students will persist from one academic year to the beginning of the next academic year.	Measure: Persistence / Completion / Graduation Target: 45% or higher Baseline: Academic Year 2020-2021 AUO Data Source: Blumen / TRIO Database or TRIO annual performance report
2, 3, 4	TRIO students will meet the performance level required to stay in good academic standing.	Measure: 2.0 GPA or higher Target: 60% or more of TRIO students will be in good academic standing earning a 2.0 GPA or higher. Baseline: Academic Year 2020-2021 AUO Data Source: Blumen / TRIO Database
1, 2, 4	TRIO students will express satisfaction with the TRIO program and services	Measure: Survey (annual) Target: 80% or more of TRIO students will indicate that they are "satisfied" or "very satisfied" overall with the TRIO TRACS program. Baseline: Academic Year 2021-2022 AUO Data Source: Microsoft Forms