

Department: Instructional Support Services - Library (Review Date: May 2022)

Indicate, by number, the Institutional Student Learning Outcome(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

Strategic Goal	AUO	ASSESSMENT MEASURE /TARGET
	The student will utilize library resources and services that support the student's academic success.	Measure: Circulation data; database usage Target: Increase circulation and database usage by 3% annually. Baseline: Academic Year 2020-2021: circulation (2,655); database usage (18,2634) AUO Data Source: Alma Computer Services Platform; IPEDS (Integrated Postsecondary Education Data System) data, and ACRL (Academic & College Research Libraries) Report
1, 2, 4	The student will profit from an environment that supports and fosters the student's engagement and learning by quality information.	Measure: Student surveys Target: From the survey results, 75% of students will be satisfied by the Library staff's services by responding either "moderately helpful" or "very helpful" and the Library's accessible information by selecting either "moderately easy" or "very easy." Baseline: Academic Year 2021-2022 AUO Data Source: Survey result spreadsheet stored in the P-drive
	The student will utilize e-devices (Chromebooks or laptops) and/or hotspots for remote learning.	Measure: Data usage report Target: 75% of all students issued an e-device or hotspot will be able to use it remotely. Baseline: Academic Year 2021-2022 AUO Data Source: Alma Computer Services Platform