

Department: Auxiliary Services - Food Services (Review Date: May 2022)

Indicate, by number, the Strategic Goal(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

Strategic Goal	AUO	ASSESSMENT MEASURE /TARGET
2, 3, 4	Provide a welcoming environment for the campus community	Measure: Survey (fall and spring) Target: Increase positive campus perception on quality and hospitality by 2% annually Baseline: Spring 2022 AUO Data Source: survey results stored in the PDrive
2, 3, 4	Determine student preference for food and beverage offerings.	Measure: Survey (fall and spring) Target: Identify student trends in purchasing food and beverage items Baseline: Spring 2022 AUO Data Source: Survey results stored in th PDrive
2, 3, 4	Provide catering services that can accommodate campus and community affiliate demand.	Measure: Number of catered events Target: After baseline data is determined, maintain the same level through the NIPR cycle. Baseline: Academic Year 2021-2022 AUO Data Source: Spreadsheet stored on the PDrive