Accreditation 2014 Self-Study/Evaluation
Spring 2013 Survey Results as compared to Spring 2011 & Spring 2012

1

Standard 1:

2

3

4

		2011		2012		2013	
1	**Employment Position (please check only one):**						
	Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
	Full-time Staff	40.0%	20	49.1%	26	52.4%	43
	Part-time Staff	14.0%	7	9.4%	5	4.9%	4
	Full-time Faculty	32.0%	16	18.9%	10	20.7%	17
	Part-time Faculty	12.0%	6	11.3%	6	15.9%	13
	Administration	2.0%	1	11.3%	6	6.1%	5
		answered question	50		53		82
2	**The institution has developed processes by which continuous dialog regarding student learning and institutional processes take place.**						
	Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
	Strongly Agree	23.8%	10	20.4%	10	35.2%	25
	Agree	57.1%	24	65.3%	32	47.9%	34
	Disagree	4.8%	2	6.1%	3	5.6%	4
	Strongly Disagree	9.5%	4	0.0%	0	2.8%	2
	Do Not Know or Not Applicable To Me	4.8%	2	8.2%	4	8.5%	6
		answered question	42		49		71
3	**I participate in dialog and processes aimed at improving institutional effectiveness (planning, program review and assessment of student learning).**						
	Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
	Strongly Agree	24.4%	10	32.7%	16	26.4%	19
	Agree	51.2%	21	53.1%	26	45.8%	33
	Disagree	7.3%	3	8.2%	4	11.1%	8
	Strongly Disagree	7.3%	3	0.0%	0	1.4%	1
	Do Not Know or Not Applicable To Me	9.8%	4	6.1%	3	15.3%	11
		answered question	41		49		72
4	**Clearly stated measurable strategic goals and objectives guide the college community in making decisions regarding planning and allocation of resources as well as curriculum and program development.**						
	Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
	Strongly Agree	21.4%	9	16.3%	8	26.8%	19
	Agree	47.6%	20	71.4%	35	47.9%	34
	Disagree	19.0%	8	4.1%	2	7.0%	5
	Strongly Disagree	7.1%	3	0.0%	0	4.2%	3
	Do Not Know or Not Applicable To Me	4.8%	2	8.2%	4	14.1%	10
		answered question	42		49		71

		2011		2012		2013	

5 I am familiar with the college mission statement.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	35.7%	15	51.0%	25	34.7%	25
Agree	64.3%	27	44.9%	22	62.5%	45
Disagree	0.0%	0	4.1%	2	1.4%	1
Strongly Disagree	0.0%	0	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	0.0%	0	0.0%	0	1.4%	1
	answered question	**42**		**49**		**72**

6 The educational purposes identified in the mission statement are appropriate to Lassen Community College and its intended students.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	36.6%	15	51.1%	24	37.5%	27
Agree	58.5%	24	44.7%	21	51.4%	37
Disagree	2.4%	1	2.1%	1	6.9%	5
Strongly Disagree	2.4%	1	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	0.0%	0	2.1%	1	4.2%	3
	answered question	**41**		**47**		**72**

7 The mission statement is applied during planning and decision-making.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	23.8%	10	24.5%	12	21.1%	15
Agree	47.6%	20	51.0%	25	50.7%	36
Disagree	11.9%	5	6.1%	3	12.7%	9
Strongly Disagree	7.1%	3	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	9.5%	4	18.4%	9	15.5%	11
	answered question	**42**		**49**		**71**

8 The planning process being used works and produces appropriate institutional plans.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	16.7%	7	16.7%	8	16.9%	12
Agree	45.2%	19	64.6%	31	49.3%	35
Disagree	19.0%	8	8.3%	4	12.7%	9
Strongly Disagree	7.1%	3	0.0%	0	4.2%	3
Do Not Know or Not Applicable To Me	11.9%	5	10.4%	5	16.9%	12
	answered question	**42**		**48**		**71**

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9   I received information about institutional planning through a variety of ways:(please check all that apply)

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Committee Minutes	72.5%	29	65.3%	32	60.6%	43
E-mail	90.0%	36	91.8%	45	90.1%	64
My Constituent Group's Representative	37.5%	15	38.8%	19	40.8%	29
Open Forums	65.0%	26	42.9%	21	19.7%	14
Other	7.5%	3	8.2%	4	2.8%	2
If Other (please specify)		4		5		2
answered question		40		49		71

10   The Comprehensive Institutional Master Plan is the appropriate vehicle for institutional planning.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	19.0%	8	25.0%	12	25.7%	18
Agree	69.0%	29	62.5%	30	57.1%	40
Disagree	0.0%	0	0.0%	0	1.4%	1
Strongly Disagree	4.8%	2	0.0%	0	0.0%	0
Do Not Know	7.1%	3	12.5%	6	15.7%	11
answered question		42		48		70

11   I am familiar with the handbook for institutional planning and budget development.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	19.0%	8	12.2%	6	9.9%	7
Agree	35.7%	15	46.9%	23	42.3%	30
Disagree	23.8%	10	28.6%	14	25.4%	18
Strongly Disagree	2.4%	1	4.1%	2	2.8%	2
Do Not Know or Not Applicable To me	19.0%	8	8.2%	4	19.7%	14
answered question		42		49		71

12   I had an opportunity to participate in the budget development process.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	19.0%	8	8.3%	4	11.4%	8
Agree	23.8%	10	35.4%	17	30.0%	21
Disagree	38.1%	16	27.1%	13	22.9%	16
Strongly Disagree	4.8%	2	6.3%	3	8.6%	6
Do Not Know or Not Applicable To Me	14.3%	6	22.9%	11	27.1%	19
answered question		42		48		70

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13 The institutional planning process is tied to the budget development process.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	16.7%	7	12.2%	6	15.5%	11
Agree	45.2%	19	55.1%	27	40.8%	29
Disagree	11.9%	5	6.1%	3	7.0%	5
Strongly Disagree	7.1%	3	0.0%	0	2.8%	2
Do Not Know or Not Applicable To Me	19.0%	8	26.5%	13	33.8%	24
answered question		42		49		71

Standard 2:

14 My students are able to get the resources they need in the College library to complete course assignments and research projects.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	4.9%	2	6.1%	3	14.3%	10
Agree	43.9%	18	49.0%	24	28.6%	20
Disagree	7.3%	3	10.2%	5	7.1%	5
Strongly Disagree	0.0%	0	0.0%	0	1.4%	1
Do Not Know or Not Applicable To Me	43.9%	18	34.7%	17	48.6%	34
answered question		41		49		70

15 My students are able to access the Learning Center when they need to.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.3%	3	22.4%	11	18.3%	13
Agree	53.7%	22	46.9%	23	33.8%	24
Disagree	7.3%	3	6.1%	3	11.3%	8
Strongly Disagree	0.0%	0	0.0%	0	1.4%	1
Do Not Know or Not Applicable To Me	31.7%	13	24.5%	12	35.2%	25
answered question		41		49		71

16 Faculty are effectively involved in the selection of library materials.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	4.9%	2	10.2%	5	14.5%	10
Agree	14.6%	6	46.9%	23	31.9%	22
Disagree	14.6%	6	6.1%	3	7.2%	5
Strongly Disagree	2.4%	1	0.0%	0	2.9%	2
Do Not Know or Not Applicable To Me	63.4%	26	36.7%	18	43.5%	30
answered question		41		49		69

		2011		2012		2013	

17 The quality of the library materials is adequate to meet my needs.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	4.9%	2	8.2%	4	8.6%	6
Agree	29.3%	12	44.9%	22	38.6%	27
Disagree	9.8%	4	8.2%	4	5.7%	4
Strongly Disagree	2.4%	1	2.0%	1	2.9%	2
Do Not Know or Not Applicable To Me	53.7%	22	36.7%	18	44.3%	31
answered question		41		49		70

18 I refer students to:

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Counseling	76.9%	30	87.8%	43	78.6%	55
Transfer Center	51.3%	20	44.9%	22	48.6%	34
Financial Aid	71.8%	28	77.6%	38	72.9%	51
EOP&S (Extended Opportunity Programs & Services)/Care	53.8%	21	57.1%	28	52.9%	37
DSPS	48.7%	19	42.9%	21	42.9%	30
CalWorks	30.8%	12	32.7%	16	24.3%	17
Learning Center	71.8%	28	79.6%	39	65.7%	46
Library	48.7%	19	57.1%	28	60.0%	42
None of the above	5.1%	2	4.1%	2	5.7%	4
answered question		39		49		70

Standard 3:

19 The institution provides adequate physical space for my needs (i.e. classroom, shop, office)

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	20.0%	8	27.1%	13	31.4%	22
Agree	42.5%	17	47.9%	23	47.1%	33
Disagree	17.5%	7	16.7%	8	5.7%	4
Strongly Disagree	12.5%	5	8.3%	4	11.4%	8
Do Not Know or Not Applicable To Me	7.5%	3	0.0%	0	4.3%	3
answered question		40		48		70

		2011		2012		2013

20 The institution provides adequate equipment, furniture, materials, etc. for my needs.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	13.2%	5	22.9%	11	21.7%	15
Agree	34.2%	13	50.0%	24	46.4%	32
Disagree	28.9%	11	16.7%	8	18.8%	13
Strongly Disagree	18.4%	7	8.3%	4	11.6%	8
Do Not Know or Not Applicable To Me	5.3%	2	2.1%	1	1.4%	1
answered question		38		48		69

21 The campus is a safe environment.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	20.0%	8	29.2%	14	28.6%	20
Agree	47.5%	19	54.2%	26	54.3%	38
Disagree	15.0%	6	10.4%	5	11.4%	8
Strongly Disagree	12.5%	5	4.2%	2	1.4%	1
Do Not Know or Not Applicable To Me	5.0%	2	2.1%	1	4.3%	3
answered question		40		48		70

22 The campus is easily accessible (facilities are available when needed).

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	15.4%	6	22.9%	11	27.1%	19
Agree	48.7%	19	66.7%	32	55.7%	39
Disagree	20.5%	8	4.2%	2	8.6%	6
Strongly Disagree	2.6%	1	4.2%	2	1.4%	1
Do Not Know or Not Applicable To Me	12.8%	5	2.1%	1	7.1%	5
answered question		39		48		70

23 The Institution assesses the need for information technology training for students, faculty and staff.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.5%	3	12.5%	6	27.1%	19
Agree	32.5%	13	68.8%	33	54.3%	38
Disagree	35.0%	14	12.5%	6	11.4%	8
Strongly Disagree	10.0%	4	2.1%	1	0.0%	0
Do Not Know or Not Applicable To Me	15.0%	6	4.2%	2	7.1%	5
answered question		40		48		70

		2011		2012		2013	

24 The Institution ensures that technology decisions are developed from institutional needs and plans for improvement.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	22.5%	9	16.7%	8	20.3%	14
Agree	32.5%	13	56.3%	27	49.3%	34
Disagree	25.0%	10	10.4%	5	13.0%	9
Strongly Disagree	5.0%	2	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	15.0%	6	16.7%	8	17.4%	12
answered question		40		48		69

25 The Institution determines that technology needs in program and services areas are met effectively.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	12.5%	5	6.3%	3	15.7%	11
Agree	20.0%	8	60.4%	29	45.7%	32
Disagree	40.0%	16	18.8%	9	24.3%	17
Strongly Disagree	2.5%	1	2.1%	1	2.9%	2
Do Not Know or Not Applicable To Me	25.0%	10	12.5%	6	11.4%	8
answered question		40		48		70

26 Financial information (such as budget information, quarterly reports, etc.) is provided throughout the institution.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	17.5%	7	14.6%	7	17.1%	12
Agree	42.5%	17	43.8%	21	35.7%	25
Disagree	22.5%	9	22.9%	11	27.1%	19
Strongly Disagree	15.0%	6	6.3%	3	5.7%	4
Do Not Know or Not Applicable To Me	2.5%	1	12.5%	6	14.3%	10
answered question		40		48		70

27 All constituencies have appropriate opportunities to participate in the budget development process.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	17.5%	7	6.7%	3	12.9%	9
Agree	35.0%	14	55.6%	25	32.9%	23
Disagree	22.5%	9	17.8%	8	22.9%	16
Strongly Disagree	10.0%	4	4.4%	2	8.6%	6
Do Not Know or Not Applicable To Me	15.0%	6	15.6%	7	22.9%	16
answered question		40		45		70

		2011		2012		2013	

28 Job descriptions accurately reflect position duties, responsibilities, and authority.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	5.1%	2	6.3%	3	10.3%	7
Agree	38.5%	15	47.9%	23	48.5%	33
Disagree	28.2%	11	33.3%	16	20.6%	14
Strongly Disagree	20.5%	8	8.3%	4	17.6%	12
Do Not Know or Not Applicable To Me	7.7%	3	4.2%	2	2.9%	2
answered question		39		48		68

29 The institution upholds written codes of professional ethics.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	5.0%	2	10.4%	5	16.2%	11
Agree	52.5%	21	64.6%	31	51.5%	35
Disagree	30.0%	12	12.5%	6	16.2%	11
Strongly Disagree	5.0%	2	0.0%	0	4.4%	3
Do Not Know	7.5%	3	12.5%	6	11.8%	8
answered question		40		48		68

30 The institution has a sufficient number of faculty, staff, and administrators.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	2.5%	1	0.0%	0	5.8%	4
Agree	20.0%	8	37.5%	18	37.7%	26
Disagree	47.5%	19	43.8%	21	34.8%	24
Strongly Disagree	12.5%	5	12.5%	6	8.7%	6
Do Not Know	17.5%	7	6.3%	3	13.0%	9
answered question		40		48		69

31 Personnel policies are available for review and equitably and consistently administered.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	2.6%	1	6.3%	3	8.7%	6
Agree	41.0%	16	54.2%	26	40.6%	28
Disagree	28.2%	11	18.8%	9	17.4%	12
Strongly Disagree	5.1%	2	4.2%	2	5.8%	4
Do Not Know	23.1%	9	16.7%	8	27.5%	19
answered question		39		48		69

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	2011		2012		2013	

32 The institution advocates integrity in the treatment of administration, faculty, staff and students.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	12.5%	5	23.4%	11	20.3%	14
Agree	47.5%	19	55.3%	26	50.7%	35
Disagree	12.5%	5	8.5%	4	15.9%	11
Strongly Disagree	17.5%	7	4.3%	2	5.8%	4
Do Not Know	10.0%	4	8.5%	4	7.2%	5
answered question		40		47		69

33 The institution provides all personnel with appropriate opportunities for continued professional development.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	0.0%	0	0.0%	0	18.8%	13
Agree	33.3%	13	45.8%	22	42.0%	29
Disagree	35.9%	14	35.4%	17	23.2%	16
Strongly Disagree	25.6%	10	8.3%	4	7.2%	5
Do Not Know	5.1%	2	10.4%	5	8.7%	6
answered question		39		48		69

Standard 4:

34 I am familiar with the Shared Governance and Collegial Consultation Process Handbook.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	25.0%	10	22.2%	10	16.2%	11
Agree	47.5%	19	46.7%	21	50.0%	34
Disagree	17.5%	7	17.8%	8	16.2%	11
Strongly Disagree	0.0%	0	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	10.0%	4	13.3%	6	17.6%	12
answered question		40		45		68

35 I understand the role of the Consultation Council in Shared Governance.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	27.5%	11	22.7%	10	17.6%	12
Agree	50.0%	20	45.5%	20	51.5%	35
Disagree	12.5%	5	20.5%	9	11.8%	8
Strongly Disagree	0.0%	0	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	10.0%	4	11.4%	5	19.1%	13
answered question		40		44		68

	2011		**2012**		**2013**	

36 I understand the role of my constituent group in shared governance.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	25.0%	10	20.0%	9	23.9%	16
Agree	50.0%	20	46.7%	21	43.3%	29
Disagree	10.0%	4	24.4%	11	11.9%	8
Strongly Disagree	2.5%	1	0.0%	0	0.0%	0
Do Not Know or Not Applicable To Me	12.5%	5	8.9%	4	20.9%	14
	answered question	40		45		67

37 I have a voice in the decision-making process through shared governance.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	23.1%	9	18.2%	8	16.4%	11
Agree	30.8%	12	47.7%	21	40.3%	27
Disagree	25.6%	10	15.9%	7	20.9%	14
Strongly Disagree	10.3%	4	0.0%	0	1.5%	1
Do Not Know or Not Applicable To Me	10.3%	4	18.2%	8	20.9%	14
	answered question	39		44		67

38 The faculty, administration, and staff work together to improve the institution in a professional manner.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	17.9%	7	15.6%	7	13.4%	9
Agree	43.6%	17	57.8%	26	58.2%	39
Disagree	28.2%	11	20.0%	9	16.4%	11
Strongly Disagree	7.7%	3	2.2%	1	6.0%	4
Do Not Know or Not Applicable To Me	2.6%	1	4.4%	2	6.0%	4
	answered question	39		45		67

39 Policies and procedures are clearly defined and followed.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	10.0%	4	9.1%	4	14.7%	10
Agree	32.5%	13	61.4%	27	39.7%	27
Disagree	37.5%	15	27.3%	12	25.0%	17
Strongly Disagree	12.5%	5	0.0%	0	5.9%	4
Do Not Know or Not Applicable To Me	7.5%	3	2.3%	1	14.7%	10
	answered question	40		44		68

	2011		2012		2013	

40 Communication is open, honest, and encouraged at all levels.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.5%	3	13.3%	6	13.4%	9
Agree	37.5%	15	55.6%	25	40.3%	27
Disagree	30.0%	12	26.7%	12	25.4%	17
Strongly Disagree	17.5%	7	2.2%	1	7.5%	5
Do Not Know or Not Applicable To Me	7.5%	3	2.2%	1	13.4%	9
answered question		40		45		67

41 The college values effective leadership throughout the institution.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	12.8%	5	17.8%	8	14.9%	10
Agree	33.3%	13	66.7%	30	61.2%	41
Disagree	33.3%	13	11.1%	5	9.0%	6
Strongly Disagree	10.3%	4	2.2%	1	6.0%	4
Do Not Know or Not Applicable To Me	10.3%	4	2.2%	1	9.0%	6
answered question		39		45		67

42 The college communicates results of the evaluation of the shared governance structure and processes to faculty and staff.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	12.5%	5	11.1%	5	14.7%	10
Agree	47.5%	19	53.3%	24	55.9%	38
Disagree	17.5%	7	13.3%	6	10.3%	7
Strongly Disagree	5.0%	2	0.0%	0	2.9%	2
Do Not Know or Not Applicable To Me	17.5%	7	22.2%	10	16.2%	11
answered question		40		45		68

43 The President facilitates the setting of values, goals, and priorities to improve the college's educational programs.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	12.5%	5	7.3%	3	16.2%	11
Agree	57.5%	23	48.8%	20	45.6%	31
Disagree	22.5%	9	19.5%	8	14.7%	10
Strongly Disagree	0.0%	0	0.0%	0	5.9%	4
Do Not Know or Not Applicable To Me	7.5%	3	24.4%	10	17.6%	12
answered question		40		41		68

	2011		**2012**		**2013**	

**44** The President communicates effectively to the community, administration, staff, and students.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	5.4%	2	4.8%	2	26.5%	18
Agree	51.4%	19	45.2%	19	52.9%	36
Disagree	27.0%	10	31.0%	13	10.3%	7
Strongly Disagree	5.4%	2	0.0%	0	4.4%	3
Do Not Know or Not Applicable To Me	10.8%	4	19.0%	8	5.9%	4
answered question		37		42		68

45 The President plans, evaluates and supervises the administrative structure of the college to reflect the purpose, size and complexity of the institution.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.7%	3	4.4%	2	10.3%	7
Agree	43.6%	17	44.4%	20	44.1%	30
Disagree	20.5%	8	22.2%	10	13.2%	9
Strongly Disagree	10.3%	4	2.2%	1	8.8%	6
Do Not Know or Not Applicable To Me	17.9%	7	26.7%	12	23.5%	16
answered question		39		45		68

46 The Governing Board effectively represents the public interest.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	10.0%	4	6.8%	3	4.4%	3
Agree	37.5%	15	47.7%	21	42.6%	29
Disagree	22.5%	9	15.9%	7	17.6%	12
Strongly Disagree	7.5%	3	6.8%	3	11.8%	8
Do Not Know or Not Applicable To Me	22.5%	9	22.7%	10	23.5%	16
answered question		40		44		68

47 The Governing Board adheres to its written code of ethics.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	5.1%	2	7.0%	3	10.4%	7
Agree	41.0%	16	46.5%	20	41.8%	28
Disagree	10.3%	4	14.0%	6	9.0%	6
Strongly Disagree	2.6%	1	4.7%	2	9.0%	6
Do Not Know or Not Applicable To Me	41.0%	16	27.9%	12	29.9%	20
answered question		39				67

		2011		2012		2013	

**48** The Governing Board remains focused on policy matters and not direct intervention (micro-management).

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.5%	3	9.1%	4	7.7%	5
Agree	42.5%	17	45.5%	20	44.6%	29
Disagree	22.5%	9	18.2%	8	10.8%	7
Strongly Disagree	5.0%	2	4.5%	2	9.2%	6
Do Not Know or Not Applicable To Me	22.5%	9	22.7%	10	27.7%	18
answered question		**40**		**44**		**65**

49 The Governing Board's actions reflect accreditation standards and expectations for institutional improvement.

Answer Options	Response Percent	Response Count	Response Percent	Response Count	Response Percent	Response Count
Strongly Agree	7.5%	3	7.0%	3	8.8%	6
Agree	55.0%	22	46.5%	20	50.0%	34
Disagree	7.5%	3	9.3%	4	7.4%	5
Strongly Disagree	2.5%	1	4.7%	2	8.8%	6
Do Not Know or Not Applicable To Me	27.5%	11	32.6%	14	25.0%	17
answered question		**40**		**43**		**68**

Standard 1: Institutional Mission and Effectiveness

	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q10	Q11	Q12	Q13
2011	80.9%	75.6%	69.0%	100.0%	95.1%	71.4%	61.9%	88.0%	54.7%	42.8%	61.9%
2012	85.7%	85.8%	87.7%	95.9%	95.8%	75.5%	81.3%	87.5%	59.1%	43.7%	67.3%
2013	83.1%	72.2%	74.7%	97.2%	88.9%	71.8%	66.2%	82.8%	52.2%	41.4%	56.3%
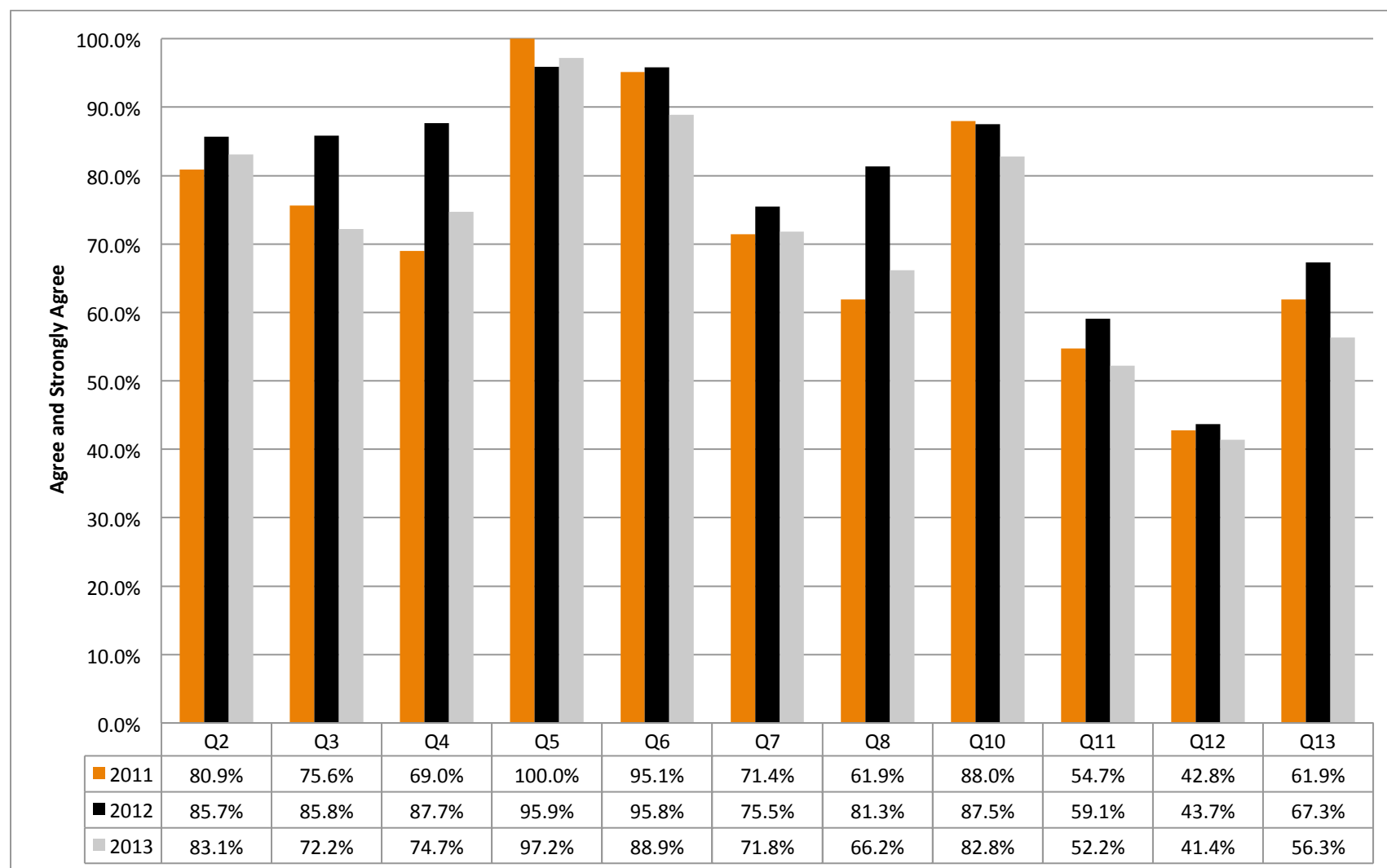
Standard 2: Student Learning Programs and Services

	Q14	Q15	Q16	Q17
■ 2011	48.8%	61.0%	19.5%	34.2%
■ 2012	55.1%	69.3%	57.1%	53.1%
2013	42.9%	52.1%	46.4%	47.2%

Standard 3: Resources

	Q19	Q20	Q21	Q22	Q23	Q24	Q25	Q26	Q27	Q28	Q29	Q30	Q31	Q32	Q33
2011	62.5%	47.4%	67.5%	64.1%	40.0%	55.0%	32.5%	60.0%	52.5%	43.6%	57.5%	22.5%	43.6%	60.0%	33.3%
2012	75.0%	72.9%	83.4%	89.6%	81.3%	73.0%	66.7%	58.4%	62.3%	54.2%	75.0%	37.5%	60.5%	78.7%	45.8%
2013	78.5%	68.1%	82.9%	82.8%	81.4%	69.6%	61.4%	52.8%	45.8%	58.8%	67.7%	43.5%	49.3%	71.0%	60.8%
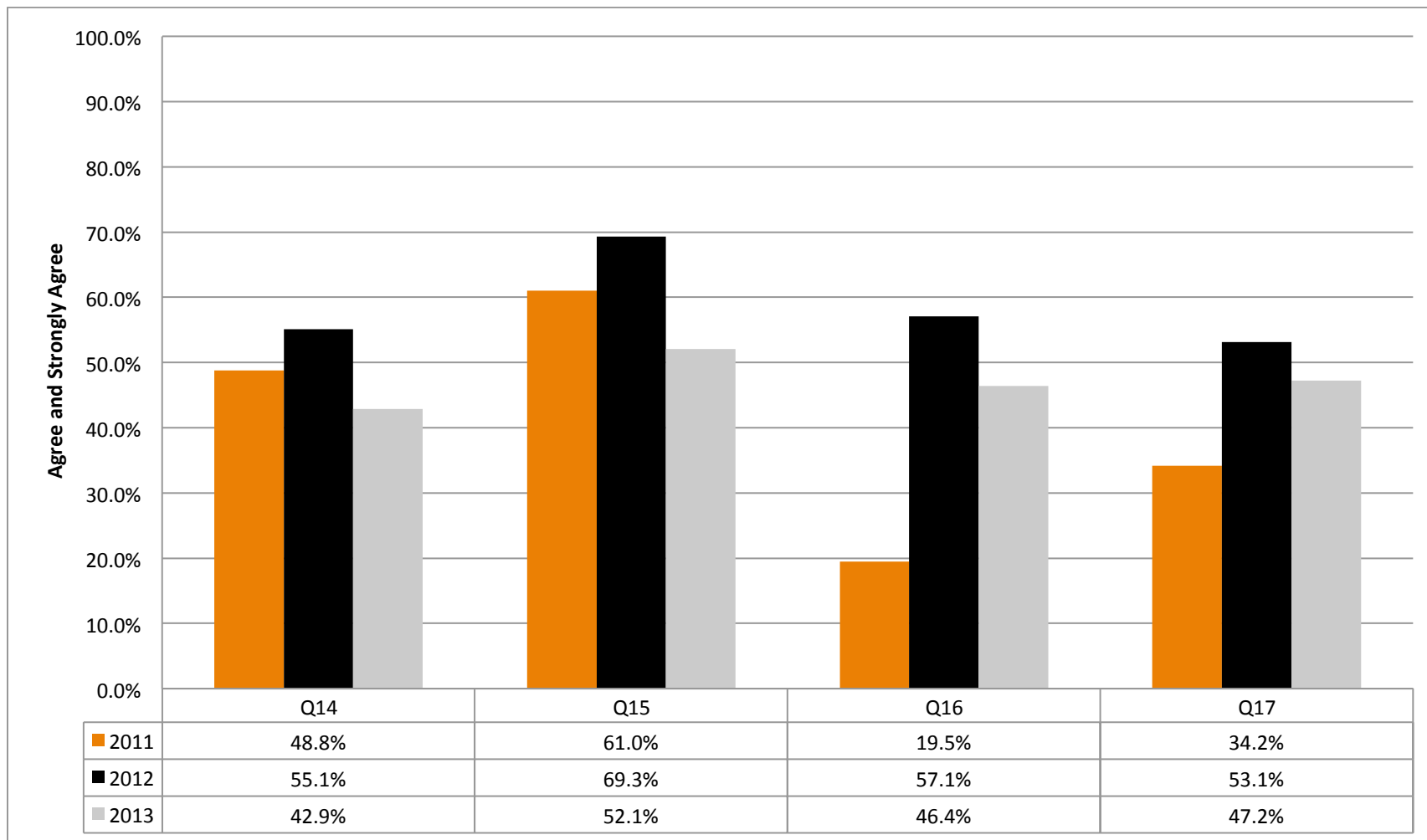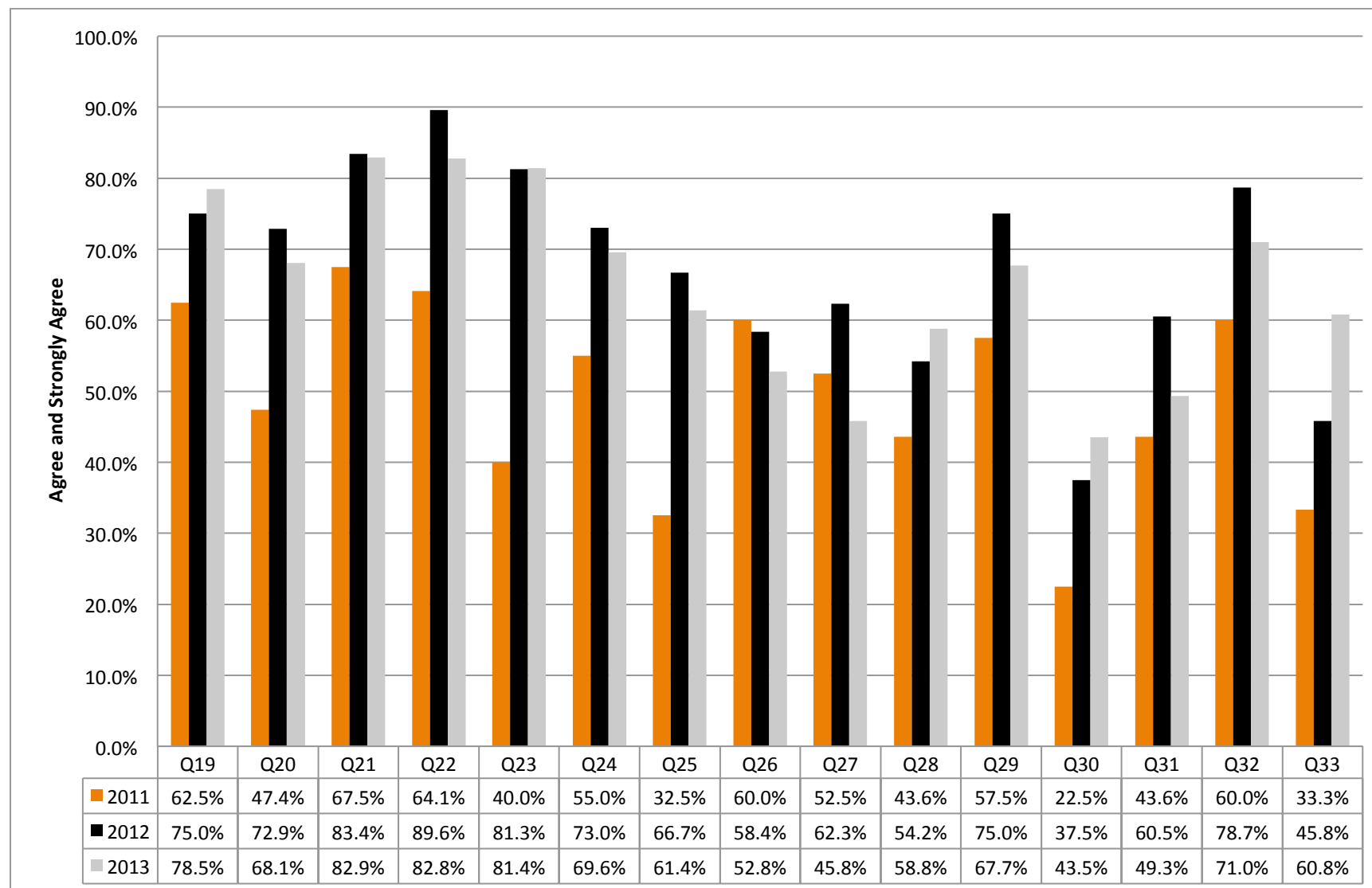
Standard 4: Leadership and Governance

	Q34	Q35	Q36	Q37	Q38	Q39	Q40	Q41	Q42	Q43	Q44	Q45	Q46	Q47	Q48	Q49
2011	72.5%	77.5%	75.0%	53.9%	61.5%	42.5%	45.0%	46.1%	60.0%	70.0%	56.8%	51.3%	47.5%	46.1%	50.0%	62.5%
2012	68.9%	68.2%	66.7%	65.9%	73.4%	70.5%	68.9%	84.5%	64.4%	56.1%	50.0%	48.8%	54.5%	53.5%	54.6%	53.5%
2013	66.2%	69.1%	67.2%	56.7%	71.6%	54.4%	53.7%	76.1%	70.6%	61.8%	79.4%	54.4%	47.0%	52.2%	52.3%	58.8%
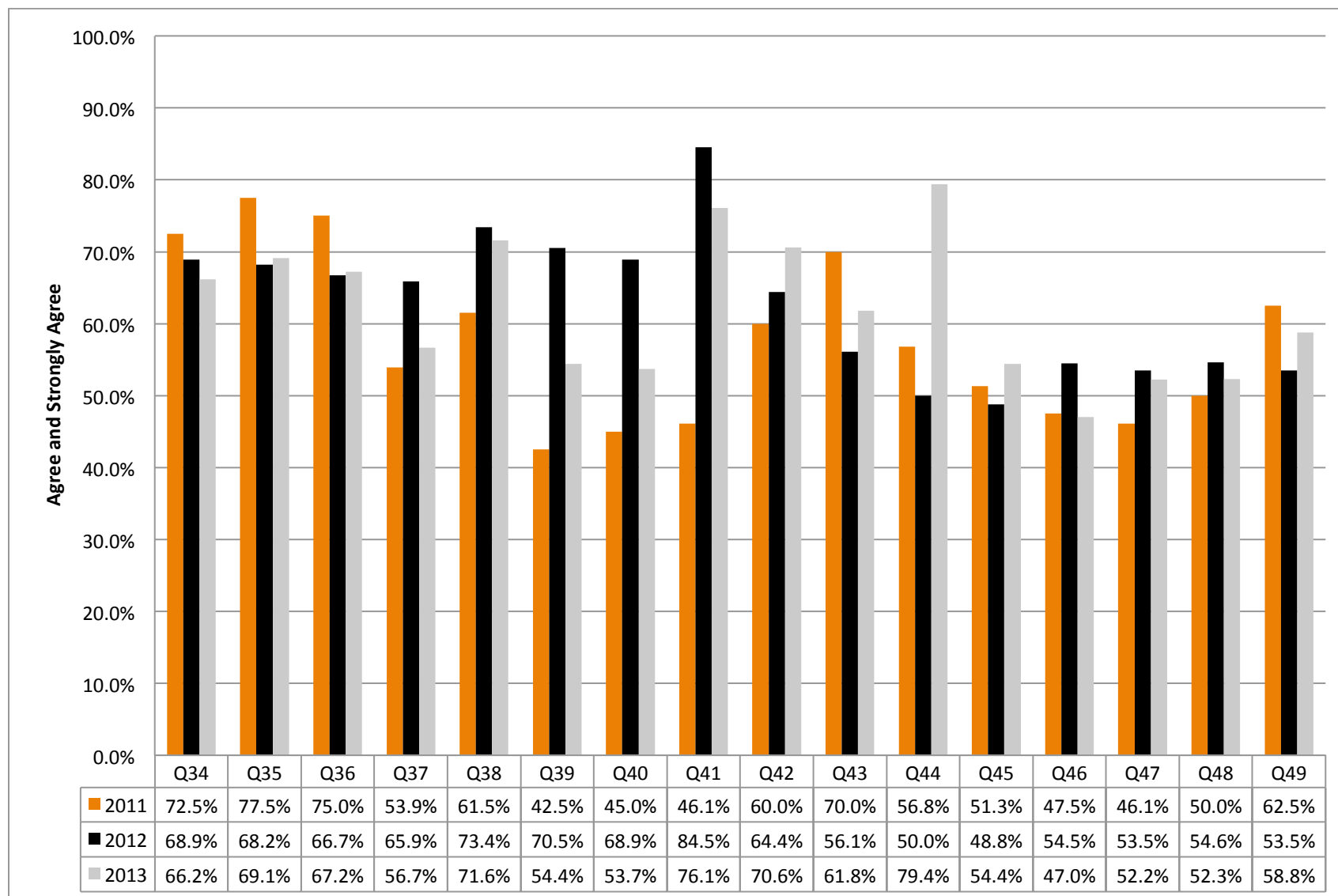
Spring 2012 Comments:

Open-ended comments: Campus personnel submitted a total of 19 comments when asked (unaided) concerning ways to improve the following:

Communication	4
Planning Process	10
Comprehensive Institutional Master Plan	5
Total	19

With regard to communication, respondents suggest informal collegial discussions (n=1) and being directed to accomplish plans (n=1). Two comments were not applicable to the question.

Suggestions for improving the Planning Process included logistics (n=5, e.g. regularly scheduled meetings, more timely release of the staffing plan, video recording the meetings for later viewing and alternate methods for communicating decisions beyond meeting minutes), more grass roots participation in plan formulation (n=2), and stay focused on smaller range of goals (n=1). Two comments were not applicable to the question.

Suggestions for improving the Comprehensive Institutional Master Plan included broader opportunities for staff and faculty input (n=3), more transparency in decision- making (n=1) and one comment were not applicable to the question.

Spring 2013 Comments:

Open-ended comments: Campus personnel submitted a total of 15 comments when asked (unaided) concerning ways to improve the following:

Communication	6
Planning Process	9
Total	15

With regard to communication, respondents suggested more communication (n=2), more open communication between committees (n=1), constituent groups need to provide better feedback (n=1), updated information during convocations or division chair meetings (n=1), and provide venue (open forum) whereby staff has the opportunity to hold discussions, express concerns and ask questions regarding anything that is college related or affects the college (n=1).

Suggestions for improving the Planning Process included rotation of the members on committees (n=2), over the last 5 years the focus has been on process and procedures, Now we need to improve results and effectiveness (n=1), need continuity in administration (n=1), training for new administrators in the process (n=1), include adjunct faculty in the planning process (n=2) and practice accountability (n=2). Eight comments were not applicable to the question.

An additional thirteen comments were not specifically applicable to the questions in the self-evaluation survey.